The Client Assistance Program (CAP) can send you information on your rights under the vocational rehabilitation system related to:

- { } Application/ Eligibility
- { } Evaluation
- { } Individualized Plan of Employment
- { } Informed Choice
- { } Training and Education
- { } Job Placement
- { } Referral to Benefit Counselor
- { } Appeal/ Fair Hearing
- { } ADA and Job Accomodations
- { } Becoming a member of the State Rehabilitation Counsel

Street Address or P.O. Box

City, State, Zip Code

Area Code and Phone Number

Email

Name

About Disability Rights Connecticut:

Disability Rights Connecticut, Inc. (DRCT) works to eliminate barriers that people with disabilities of all ages face in exercising their civil, legal, and human rights.

DRCT can help you understand your rights. When you contact us, we will give you information or refer you to experts and resources, discuss your options and encourage you in your advocacy efforts. DRCT staff also provides individual advocacy and legal assistance within federal mandates and focus areas. Staff also conduct training and outreach.

You can contact DRCT for information on disability related topics such as:

- Employment
- Vocational Rehabilitation
- Special Education
- Rights in Treatment Facilities
- Physical and Programs Accessibility
- Housing
- Transportation
- Effective Communication



Publication available in alternative format upon request

Client Assistance Program



75 Charter Oak Ave. 1-101 Hartford, CT 06106 Local (860) 297-4300 Toll Free (CT only)

(800) 842-7303 Video phone: (860)509-4992 Email info@disrightsct.org Website www.disrightsct.org

What is the CAP?

If you are applying for or receiving services from the vocational rehabilitation system in CT, CAP can discuss your rights with you or provide advocacy assistance when working with the Bureau of Rehabilitation Services (BRS) and the Board of Education and Services for the Blind (BESB). DRCT staff can also address complaints by applicants or clients of Connecticut's Independent Living Centers and provides information about the Title I (employment) of the Americans with Disabilities Act.



CAP is federally funded by the Rehabilitation Act of 1973 and is separate from the Bureau of Rehabilitation Services (BRS) and the Board of Education and Services for the Blind (BESB).

KNOW YOUR RIGHTS!

The Client Assistance
Program, (CAP) can explain
your rights and
responsibilities in applying
for and receiving vocational
services, including:

- } Your right to informed choice.
- } Your right to an Individualized Plan for Employment.
- } Your right to evaluations, including assistive technology evaluations.
- } Your right to appeal decisions from BRS and BESB.
- **Your employment rights** under the Americans with Disabilities Act.
- } Your employment rights under the Vocational Rehabilitation Act.

How can CAP help?

- * Explain how the Bureau of Rehabilitation Services and Bureau of Education Services for the Blind work and what these agencies can and can't do for you.
- * Work with you and your counselor to improve communication or mediate disagreements about services.
- * Advocate to make sure that job placement is in a field in line with your Individualized Plan for Employment (IPE).
- * Make sure that evaluations are individualized and a fair assessment of your abilities.
- * Advocate for you if you are not in agreement with the services you are receiving.

