



# Disability Rights Connecticut

“Connecticut’s protection and advocacy system”

846 Wethersfield Avenue  
Hartford, CT 06114

## Requesting Advocacy Assistance from Disability Rights Connecticut

1. The point of entry for all requests for advocacy assistance are through intake process.
  - Call  
(860) 297-4300 (voice)  
(800) 842-7303 (toll-free CT)  
(860) 509-4992 (videophone)
  - E-mail: [Info@disrightsct.org](mailto:Info@disrightsct.org)
  - Fax: (860) 296-0055
  - Mail  
Disability Rights Connecticut  
846 Wethersfield Ave.  
Hartford, CT 06032
  - Walk-in: Walk-ins are accepted, but please make an appointment ahead of time so we can have a staff member available and please make it known if an accommodation is needed.
  - Website: <https://www.disrightsct.org/request-services>
2. Please allow 1-3 business days for a response once your request is received. We respond to each request in the order it was received.
3. Each request will be assigned to an intake advocate. When the intake advocate follows up, please provide your name, address, demographic information (i.e. race, gender) and phone number along details of your request for assistance. **Every person who contacts DRCT will be assisted with our information and referral services.**

*The demographic information that we collect is used to report to our funders about the populations of people we are serving. DRCT prefers the caller to be the person who is experiencing the issue, but we understand that is not always possible.*
4. DRCT takes cases based on [focus areas](#) and federal mandates. If your request does not fit with the focus area or federal mandates, the intake advocate will provide information, or referral to outside resources.

If you are dissatisfied with the services you’ve received from Disability Rights Connecticut, you may file a grievance. The grievance must be filed within 30 days, to read more about our grievance process click on this link [here](#).

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Last revised 8/30/2019